

Testing login credentials for Microsoft Accounts

Microsoft accounts are a single identity used to authenticate to many different services, such as the Microsoft 365 portal, Teams, Office apps, Email, Computer logins etc...

Confirming credentials

This will:

- Confirm username/password combination is correct.
- Confirm Multi Factor Authentication methods are working.

Process

Browse to the Microsoft 365 user portal

- <https://m365.cloud.microsoft.com/>

Log in with your username and password combination, this will be formatted as an **email address** and **password**.



Sign in

someone@company.com

No account? [Create one!](#)

[Can't access your account?](#)

Next



Sign-in options

Pass any **Multi-Factor Authentication** prompts that appear.

Verify your identity



Face, fingerprint, PIN or security key



Approve a request on my Microsoft Authenticator app



Use a verification code

[More information](#)

Are your verification methods current? Check at <https://aka.ms/mfasetup>

Cancel

You should now be successfully signed into your Microsoft account in the Microsoft 365 Portal.

If you cannot log in

- Are not sure of your username or password
- Could not pass Multi-Factor Authentication

Please raise a ticket to us via our help desk:

- support@safetynet-it.com
 - +44 333 305 8224
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