Testing login credentials for Microsoft Accounts

Microsoft accounts are a single identity used to authenticate to many different services, such as the Microsoft 365 portal, Teams, Office apps, Email, Computer logins etc...

Confirming credentials

This will:

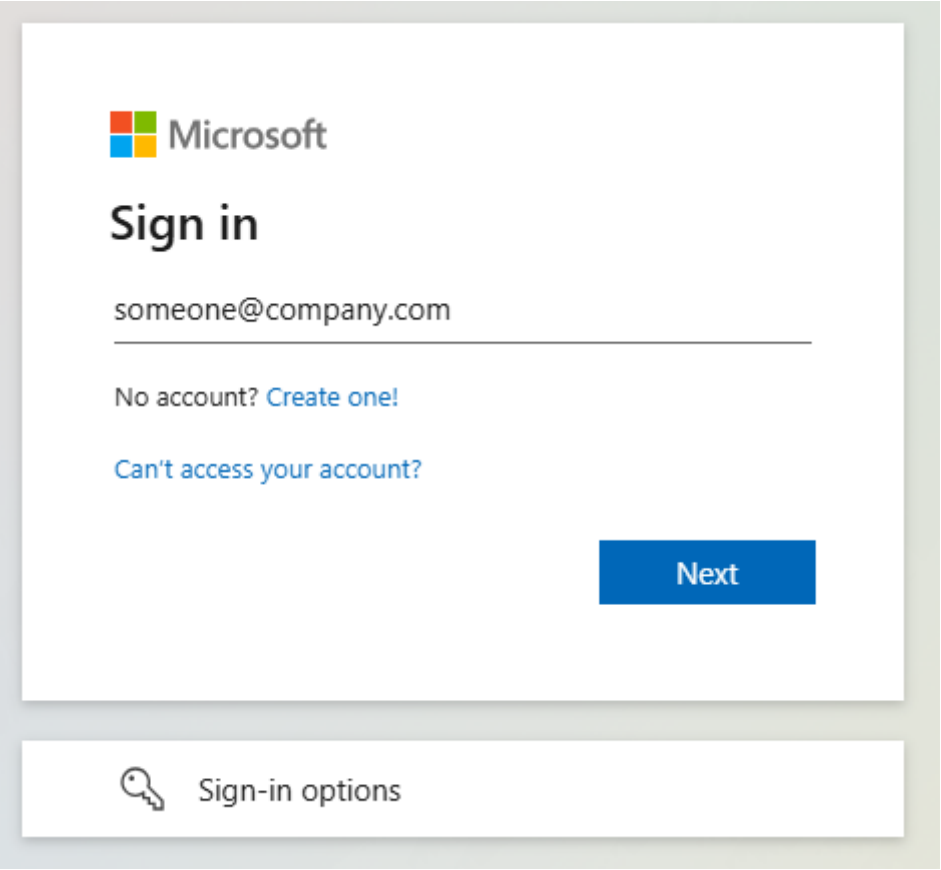
- Confirm username/password combination is correct.
- Confirm Multi Factor Authentication methods are working.

Process

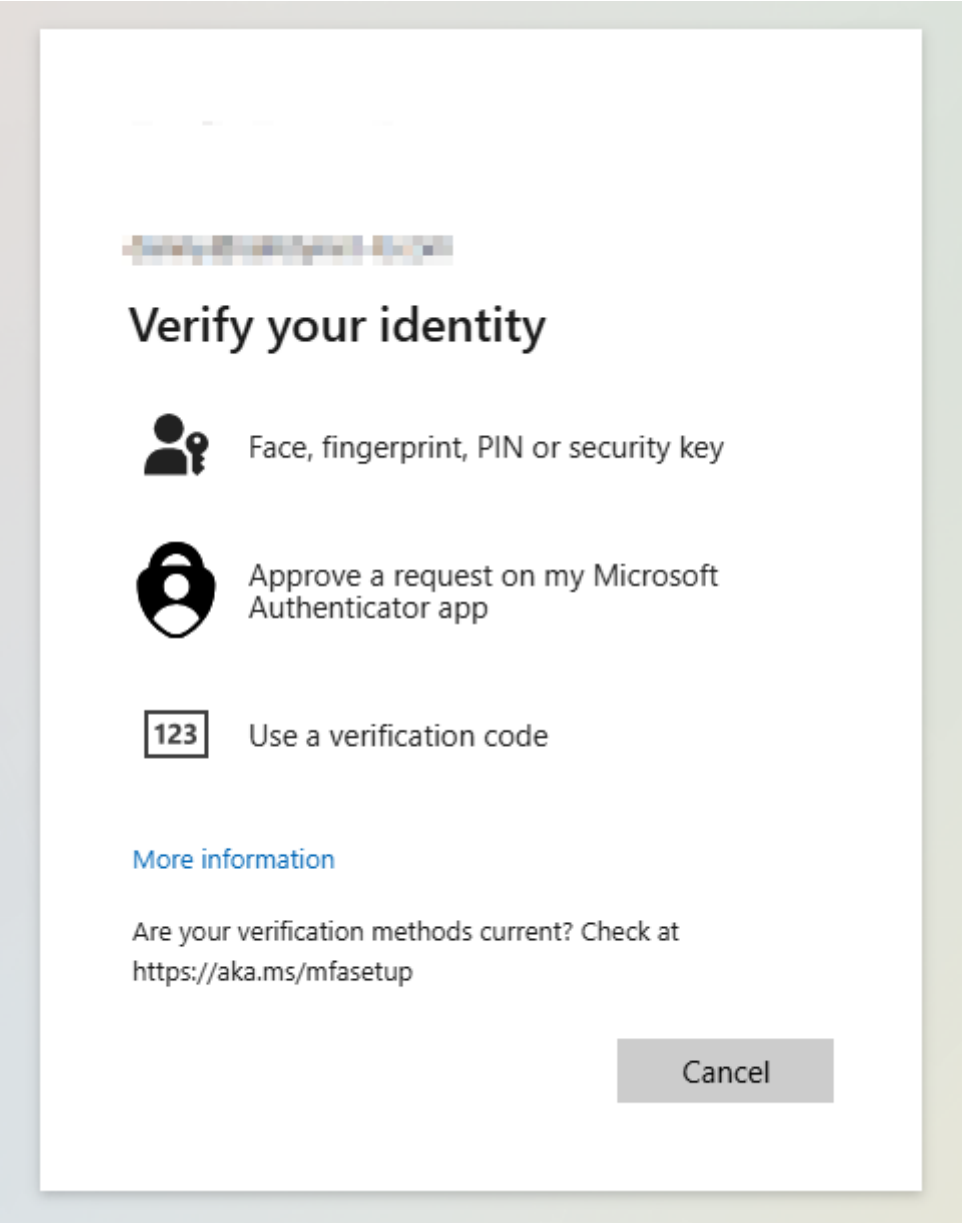
Browse to the Microsoft 365 user portal

- https://m365.cloud.microsoft.com/

Log in with your username and password combination, this will be formatted as an **email address** and **password**.



Pass any **Multi-Factor Authentication** prompts that appear.



You should now be successfully signed into your Microsoft account in the Microsoft 365 Portal.

If you cannot log in

- Are not sure of your username or password
- Could not pass Multi-Factor Authentication

Please raise a ticket to us via our help desk:

- **support@safetynet-it.com**
- **+44 333 305 8224**

Revision #3
Created 22 May 2025 07:15:35 by Daniel
Updated 22 May 2025 07:36:34 by Daniel