

Accessing the customer portal

Logging in

Access the customer portal at:

<https://service.safetynet-it.com/portal/home>


You can sign in using either:

- Single Sign-On (SSO) with Microsoft 365, or
- An email address and password

If you are unable to log in, please raise a support ticket by emailing or calling the help desk.

Please log in to your account

 Email Address

 Password

Remember me

Log in

[Forgotten Password?](#)

[Log in to the Agent Application](#)

or



Sign in with Microsoft

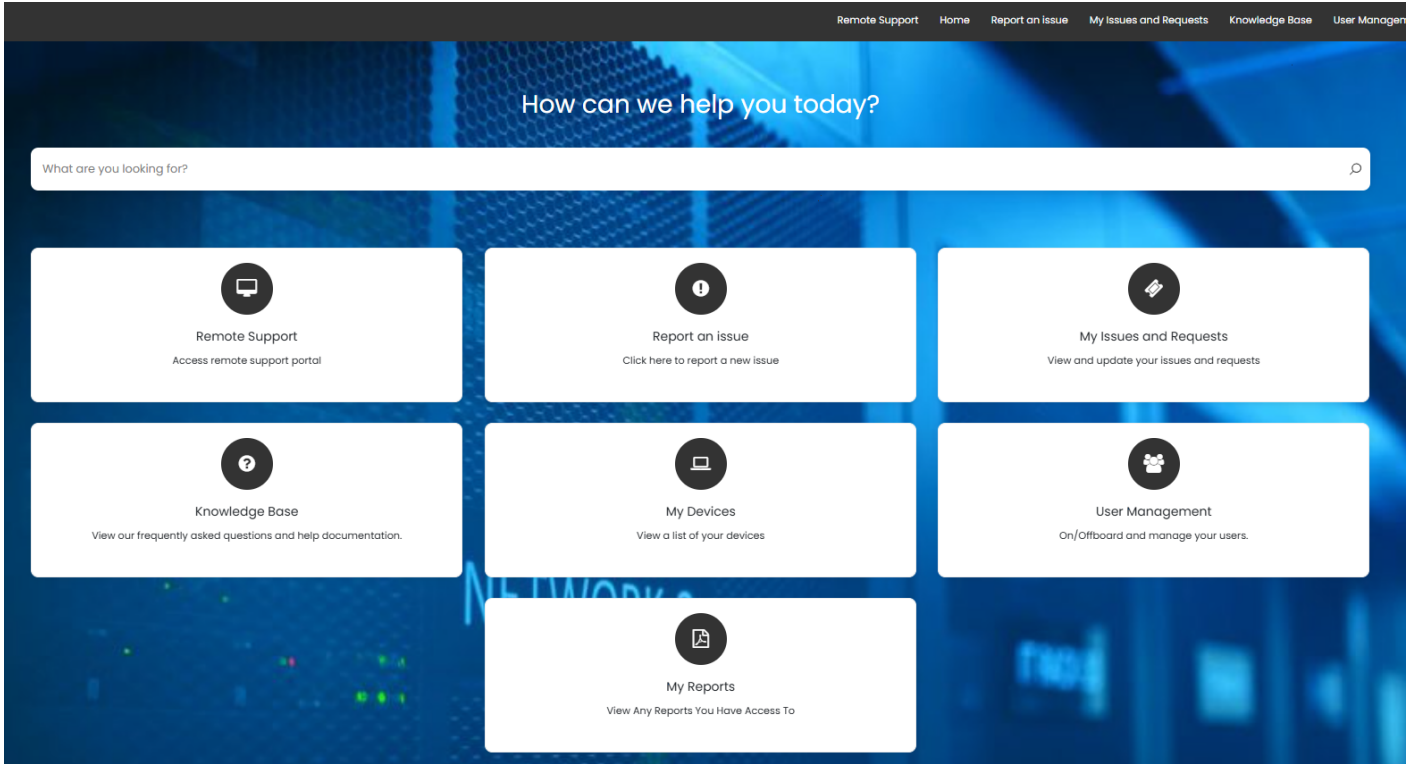
Using the portal

Once logged in, you can perform a range of actions depending on the level of access assigned to your account. These may include:

- Raising a new support ticket
- Viewing and tracking your open tickets

- Accessing available reports
- Viewing device and asset lists
- Submitting special requests such as staff onboarding or offboarding (onboarding and offboarding guides)

The options and data visible to you are based on your permissions.



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